

## **Seasonal Sales Associate – Part Time**

The Bike Shop Calgary (**North Location**)  
4112 - 8650 112 Ave NW, Calgary, AB T3R 0R5

### **Company Overview:**

The Bike Shop is the largest independently owned bicycle retailer in Calgary and has proudly served our community for over 50 years. With three retail locations throughout the city, our team members pair thousands of customers with their dream bike everyday, make repairs and adjustments, and share the enthusiasm of all styles of cycling.

### **Responsibilities**

Our sales associates are the first point of contact for customers and set the tone for the in-store experience. By creating a warm and welcoming environment, it builds strong relationships and encourages repeat customers. As a member of our sales team, responsibilities will include:

- Assisting customers through the process of researching, sizing, test riding, and purchasing bicycles and related accessories.
- Processing in-store transactions using our Point-of-Sale system, Ascend.
- Communicating effectively and professionally with customers in-person, on the phone, and through email.
- Visual merchandising, stocking product displays, and maintaining a clean and presentable sales floor.
- Seeking information regarding new products, promotions, and programs.
- Taking accountability to respond to customer feedback in a timely manner.
- Collaborating with peers to contribute to a highly motivated and supportive team environment.
- Sharing ideas with the leadership team on how to improve the employee and customer experience.

### **Job Qualifications**

- 1-2 years of retail sales experience.
- Experience with Point-of-Sale (POS) systems and cash handling.
- Positive, outgoing, and customer-focused demeanor.
- Ability to maintain stay calm and composed in stressful situations.
- Comfortable communicating and performing within a team environment.
- Strong verbal and written communication skills.
- Organized, able to easily prioritize and manage tasks in a timely manner.
- An interest in cycling is strongly recommended.

### **Working at The Bike Shop will provide you with:**

- A fun, challenging, and fast-paced work environment.
- The opportunity to build relationships with peers who love cycling.
- In-store discount plus access to industry pricing on a range of brands & products

If you are interested in this opportunity, please apply via e-mail to [jobs@thebikeshop.com](mailto:jobs@thebikeshop.com) or apply in person. Only candidates considered for an interview will be contacted.